Enterprise Data Processing Agreement

AnchorComply Global — Enterprise plan (fleets of more than 25 vessels)

TEMPLATE — must be reviewed by a qualified lawyer before signature.

	Processor (Provider)	Controller (Customer)
Legal name	SJS Majestic Exim	[Customer legal name]
Registered address	1/20, East Street, Melaperumazhai, Thiruthiraipoondi, Thiruvarur – 614703, Tamil Nadu, India	[Customer address]
Contact	sjsmajestic@gmail.com / support@anchorcomplyglobal.com	[Name, title, email]
Service	AnchorComply Global (anchorcomplyglobal.com)	Enterprise plan, [number] vessels

1. Roles

The Customer is the data controller for vessel, crew and voyage data it places in the Service. SJS Majestic Exim processes that data only as processor on the Customer's documented instructions. SJS Majestic Exim remains controller for its own account, billing and website data.

2. Subject matter and duration

Processing to provide certificate tracking, port filing preparation, readiness checks and AI-assisted document review, for the term of the Enterprise subscription plus the return/deletion period in clause 9.

3. Data and data subjects

Crew names, ranks and certificate details; vessel identifiers; voyage and port data; contact details of Customer users. No special-category data is required; the Customer should not upload passports, medical records or discharge books unless a port requires them.

4. Processor obligations

Process only on instructions; ensure staff confidentiality; assist with data-subject requests and impact assessments; make available information needed to demonstrate compliance.

5. Security

Encryption in transit (HTTPS) and at rest by the hosting provider; per-vessel access control so only invited team members see records; tamper-evident hash-chained activity ledger; uploaded files are read once for AI review and not stored.

6. Sub-processors

Lovable (hosting, authentication, database); Lovable AI gateway, routing to OpenAI models (USA) for document extraction only; Paddle (Merchant of Record — payments, tax, invoicing). The Customer will receive 30 days' notice of new sub-processors and may object on reasonable grounds.

7. International transfers

Where data leaves the EEA/UK, transfers rely on the European Commission Standard Contractual Clauses (and UK Addendum) or equivalent safeguards. Transfers under India's DPDP Act 2023 follow any government restrictions in force.

8. Breach notification

SJS Majestic Exim will notify the Customer without undue delay and within 48 hours of becoming aware of a personal-data breach affecting Customer data.

9. Return and deletion

On termination the Customer may export its data within 30 days; afterwards Customer data is deleted from live systems, save where law requires retention.

10. Audits

Once per year, on 30 days' notice, the Customer may audit through a written questionnaire or an independent auditor bound by confidentiality, at the Customer's cost. No ISO 27001 or SOC 2 certification is claimed.

11. AI use

AI only extracts evidence from documents; readiness verdicts come from fixed rules. Low-confidence results are flagged for human review. Customer documents are not used to train AI models.

12. Enterprise service terms

Fees: [agreed annual fee] for [number] vessels, invoiced via Paddle. Support response: [e.g. 1 business day]. Liability cap: [e.g. fees paid in the prior 12 months]. Governing law: [e.g. India, courts of Chennai].

For SJS Majestic Exim	For the Customer
Name: _____	Name: _____
Title: _____	Title: _____
Signature / date: _____	Signature / date: _____